

## Benefits of Regular Maintenance

A regularly-maintained heating and cooling system:

- Has a 95% lower chance of breaking down
- Helps lower your monthly utility bills by up to 30%
- Repair costs, on average, 32% less expensive than non-club members
- Lives longer than non-maintained systems

Stay safe with regular electrical inspections:

- Prevent fire hazards from damaged wires
- Avoid unexpected power outages related to electrical failures

Reduce the risk of plumbing emergencies:

- Reduce the likelihood of interruptions from sewage backups, flooding, shut-off valve failures and burst pipes
- Reduced water bills and increased efficiency with prevention/repair of leaky faucets, damaged pipes and running toilets

## Our Legendary Home Services make maintenance EASY.

Staying comfortable and saving money year-round has never been easier with:

- Fast, priority service. No more waiting. You deserve VIP treatment. When you call, you become our first priority and get pushed to the front of the line for service.
- Schedule reminders. Put your maintenance on "auto-pilot". Our team will email and set up everything for you as soon as you're due for your next visit.
- 5% equipment discount\*



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Proudly Serving the  
Twin Cities Metro



One membership plan offering  
our customers the complete  
Legendary Service experience!



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# Legendary Care Club Pricing and Benefits

## MEMBER PRICING

# Monthly: \$20

(\$240 Annual)

### DISCOUNTS

- Discounted dispatch fee
  - \$49 (Standard fee is \$89)
- 15% off HVAC & Plumbing service and repair items
- 10% off Electrical & Drains service and repair items
- Loyalty discount on HVAC equipment installations, Plumbing installations and Electrical install (panels and home rewiring)
  - 5% discount on equipment\*

### PRIORITY SERVICE

Guaranteed arrival within 24 hours when members call with equipment break downs, plumbing or electrical emergencies

### RECURRING SERVICE VISITS

Whole home maintenance visits included each year. Regular maintenance and safety visits help avoid inconvenient and costly break downs of equipment!

- HVAC Cooling Maintenance
- HVAC Heating Maintenance
- Plumbing Inspection
- Electrical Safety Inspection

### COOLING MAINTENANCE

- Test and cycle AC system
- Confirm thermostat operation
- Check temperature drop across coil
- Check and flush condensate drain
- Check AC circuit breakers
- Check and cycle defrost control
- Check electrical disconnect
- Inspect condenser fan motor operation
- Inspect and tighten electrical connections
- Visually inspect for leaks
- Inspect and test capacitors and relays
- Test contactor
- Inspect blower assembly
- Check compressor amps
- Cleanout door condenser coil

### HEATING MAINTENANCE

#### FURNACE

- Test and cycle unit
- Confirm thermostat operation
- Inspect gas piping & valves
- Verify proper ignition
- Check and record Delta T
- Check burners and adjust gas for efficiency
- Clean flame sensor
- Safety check controls
- Check for gas and exhaust leaks
- Inspect blower assembly
- Test for carbon monoxide
- Inspect electrical connections
- Inspect circuit board
- Inspect blower assembly
- Inspect draft inducer assembly

- Inspect condensate drain
- Test heat exchanger
- Inspect chimney and vent connection
- Inspect control system
- Inspect combustion flue

#### BOILER

- Inspect heat exchanger
- Test burner ignition & flame
- Check manifold gas pressure
- Check drainage tubing & ports
- Test flame sensor
- Test pressure switch
- Test venter motor amp draw
- Test limit switch
- Check wire connections and insulation
- Remove and clean burners
- Inspect expansion tank
- Inspect temperature and gas gauge
- Inspect feed water valves
- Inspect circulator
- Inspect supply & return piping
- Verify pilot safety timing

### PLUMBING INSPECTION

- Water Heater inspection and tune-up
- Water quality inspection
- Sump pump performance test
- Water softener efficiency test
- Fuel gas piping safety test
- Drain system maximization test
- Emergency shut off identification and test
- Kitchen inspection
- Laundry room inspection
- Sewer and water line inspection
- Bathroom inspection

### ELECTRICAL SAFETY INSPECTION

- Verify arc fault circuit interrupters (AFCIS) for proper operation
- Replace batteries in smoke and carbon monoxide detector(s). Customer must supply batteries.
- Inspect breakers & fuses for safety and function
- Test carbon monoxide detectors for proper operation
- Test outlets and switches for proper operation
- Inspect main electrical panel for corrosion and/or burning
- Inspect electrical panel for proper grounding
- Inspect outdoor electrical system
- Inspect GFCI outlets and test all outlets in kitchen, bathrooms and garage
- Inspect attic and crawl space for fire hazards and safety
- Identify shock or electrocution hazards
- Test smoke detectors for proper operation
- Test utility line for incoming line voltage
- Inspect utility service cables for proper operation



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\*Discounts up to \$500